

Amplify.

Customer requirements

Below is information listing hardware, software, telecommunications and other requirements for all Amplify products. These include Amplify CKLA™, Amplify ELA, Boost Reading, Boost Lectura, Amplify Science, Amplify Demos Math, the mCLASS® applications, mCLASS Intervention, and Desmos Classroom. Customers are responsible for meeting these requirements in order to use our products.

School year 2024–25 requirements

- [The following devices are recommended for optimal performance and experience](#)
- [The following device is not supported due to known sub-optimal performance from older hardware or complicated settings](#)
- [We will provide active support of our applications on the following devices for the full school year listed below.](#)
- [Device final support year](#)
- [Network environment: Minimum requirements](#)

Requirements

[For Amplify ELA Mobile Solos the following devices are recommended for optimal performance and experience](#)

School year 2024–25 requirements

	iPad® 7+	PC	Chromebook	Mac®
Description	<ul style="list-style-type: none"> • 1024 x 788 or higher • 32GB or higher 	<ul style="list-style-type: none"> • 1.4 GHz dual core or greater • 1024 x 768 or higher • 4GB of RAM or higher 	<ul style="list-style-type: none"> • 1.4 GHz dual core or greater • 1024 x 768 or higher • 4GB of RAM or higher 	<ul style="list-style-type: none"> • 1.4 GHz dual core or greater • 1024 x 768 or higher • 4GB of RAM or higher
Operating system	iPadOS 16+	Windows: 10+	Chrome OS	macOS 13+
Browser	Safari 16+	Chrome (latest 2 versions)	Chrome (latest 2 versions)	<ul style="list-style-type: none"> • Safari 13+ • Chrome (latest 2 versions)

The following devices are recommended for optimal performance and experience

iPad	Chromebook™	Mac	Interactive Board
<ul style="list-style-type: none"> • iPad Air® 3 • iPad 7+ 	<ul style="list-style-type: none"> • Acer Chromebook 314 • Samsung Chromebook 3 • Dell™ Chromebook 3189 • HP Chromebook x2 	<ul style="list-style-type: none"> • MacBook Pro® • MacBook Air® • iMac® 	A Google certified EDLA device, such as the SMART RX Series



The following device is not supported due to known sub-optimal performance from older hardware or complicated settings

Microsoft Surface Tablet®

We will provide active support of our applications on the following devices for the full school year listed below.

Device final support year

iPad 6	2024–2025
iPad Air 3	2025–2026
iPad 5	2022–2023
iPad Air 2	2021–2022
iPad 2	2018/2019
iPad 3	2018/2019
iPad 4	2018/2019

Network environment: Minimum requirements

Wireless access points	802.11g/n/ac compatible.
User devices	Connect to Amplify servers via ports 80 and 443.
Latency	No more than 165 ms during peak utilization.
Connection speed	<ul style="list-style-type: none">• 2 mbps per device during peak usage (10 mbps recommended).• Boost Reading requires a connection speed of 10 mbps per user for optimal performance.
URLs	For the complete list of URLs to allow, please visit https://amplify.com/allowlist/ .

Requirements

- mCLASS assessments are optimized for most touchscreen devices using Chrome™ or Safari® web browsers. The teacher-led, observational assessments are best conducted using touchscreen but will function using a laptop and mouse as well. Please check our device support lifecycles and purchase recommendations lists below prior to purchasing.
- mCLASS Express uses speech recognition software to analyze students' oral reading. For the most accurate results, use a wired dual-ear headset with a boom microphone that extends in front of the student's mouth. Avoid headsets with active noise cancellation (ANC) unless that feature can be disabled. Bluetooth headsets are currently incompatible with our speech recognition technology and should not be used.
- Boost Close Reading is currently not supported on iPads.
- Due to its smaller screen, the iPad Mini is not supported.
- Amplify curriculum applications require the ability to project from the teacher's device.
- Desmos Classroom browser support also includes Firefox and Edge.

For Amplify ELA Mobile Solos the following devices are recommended for optimal performance and experience

- iPhone XR and later running iOS 15+ and Safari
- Galaxy 10 and later running Android 11+ and Chrome