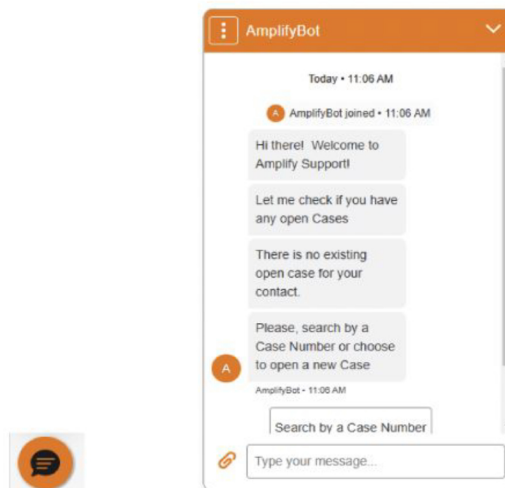# Contact Us

Do you use an Amplify program? Our team is here to provide technical and instructional support by phone, live chat, or email.

Timely technical and pedagogical program support

Our Customer Care and Support team is available Monday through Friday, 7 a.m. to 7 p.m. ET, through a variety of channels:

- Live chat: Click the orange icon while logged in to an Amplify program to get immediate help.

- Phone: Call our toll-free number: (800) 823-1969.

- Email: Send an email to help@amplify.com. In the message body, please include your name, school, district, and question. Provide as much detail as possible, so we can more quickly help you find a solution.

Our support team includes former teachers and administrators who provide pedagogical support to educators using our programs, providing the location of standards and other planning materials, recommendations for day-to-day teaching with Amplify, and strategies for collecting and interpreting assessment data.