



IXL Customer Support Information



Overview



IXL's attentive Technical Support team is available via phone (855-255-6676) or email (LAUSD@ixl.com), Monday through Friday 5AM - 5PM PT. Other than during closures for major holidays, IXL's staff of Technical Support Analysts will respond to all emails within 24 hours. IXL's online Help Center (www.ixl.com/help-center) is also accessible anytime and includes answers to commonly asked questions.

For sign-in and roster support: SupportLAUSD@ixl.com
For implementation and product support: LAUSD@ixl.com