



Customer Support

We are here to help get you started, provide information, receive feedback, answer questions, and give **support** when needed.

Option #1:

Complete the [customer support form here](#) so we can quickly respond to your inquiry.

Please Note: Entering your school email address will assist our team in addressing your inquiry more quickly.

Description *

Please include any relevant information such as student ID, error message received, etc.

Contact Details

First Name *

Last Name *

Email *

School email strongly suggested

Phone

Title

Role *

- Administrator
- Teacher
- Family/Guardian

Upload Screenshot or Example

[Choose File](#) No file chosen

To protect you and your students' privacy, please do not upload screenshots or files containing student names or any sensitive information.

Option #2:



Speak with the Support or Sales team

8:00AM–6:00PM ET
Monday – Friday

Discovery Education

Phone: [1-800-323-9084](tel:1-800-323-9084)

Fax: [1-855-495-6542](tel:1-855-495-6542)

Dreambox

Phone: [1-877-451-7845](tel:1-877-451-7845)

Option #3:



In-Product Live Chat

IMPORTANT: To reach the correct Support chat queue, please follow the instructions below.

- **Discovery Education:** Log into your Discovery Education account and click the chat icon.
- **Dreambox Math:** Log into your DreamBox Math dashboard and click the chat icon.
- **Dreambox Reading:** Log into your Educator Dashboard and click the chat icon.

[Read our FAQs](#) >