



LAUSD

UNIFIED

SCHOOL & FAMILY SUPPORT SERVICES (SFSS)

DIVISION OF SPECIAL EDUCATION

The School and Family Support Services Call Center assists the LAUSD community and partners by responding to special education inquiries, concerns, and complaints. Our dedicated staff investigates issues, ensures timely resolutions, and provides guidance to support students, families, and educators. SFSS staff ensures that policies, procedures, and practices align with Federal and State laws by monitoring IEP implementation, facilitating access to resources and services, and promoting equitable opportunities for students with disabilities.

HOW CAN YOU CONTACT US?

Office Hours

Monday - Friday
7:00 A.M. - 5:00 P.M.

Office: (213) 241-6701

TTY: (213) 241-2511

Fax: (213) 339-2684

Email spedsfss@lausd.net

Website <https://sped.lausd.org>

SFSS assists schools and families by:

- Promptly responding to inquiries and addressing concerns related to Individualized Education Programs (IEP).
- Providing resources that support Parent/Guardian engagement, such as parent workshops, and information regarding the Community Advisory Committee.
- Investigating complaints of alleged special education violations and facilitate appropriate resolutions in a timely manner.
- Responding to inquiries about transportation, Extended School Year (ESY), tutoring, winter sessions and more.