



SCHOOL FAQs



In response to the COVID-19 Pandemic, the District developed and executed an operational plan called the Distance Learning Project (DLP) to ensure all students, teachers, and families had the tools necessary for instructional continuity while school facilities remained closed due to the COVID-19 pandemic.

As students and teachers transition back to school campuses, we want to continue the 1:1 device model district wide. Our primary goal is to ensure that every student and teacher has up-to-date computing assets (device/hotspot) that they need for school and home use.

What is the device refresh project?

The device refresh project is to ensure that students and teachers not only have access to technology but that it's up to date.

Does my school need to allocate funding for devices?

No, the school does not need to allocate funding for devices for students and teachers. This will be provided by central office. Schools should still allocate budget for non-teaching staff.

How are my school needs for students being determined?

ITS is determining what a school needs for their student by the formula below (based on Remedy data):

$$\text{student enrollment} + 5\% (\text{buffer}) - \text{usable devices} = \text{deficit or surplus}$$

How are my school needs for teachers being determined?

ITS is determining what a school needs for teachers through the Teacher Refresh Project, which provided new devices to all teachers in need. This device travels with them between schools and should be returned when they separate from the District. Any newly hired teachers should be provided a device from the school's inventory. If inventory is exhausted, please submit a request at device.lausd.net to request a device.

What is a usable device?

A usable device is a device that is 4 years or newer and does not have a status of salvaged or lost/stolen in Remedy.

How does ITS know our device type need?

Your device type need is known through a survey sent out to all schools to determine the device type used (Chromebooks & iPads) for learning at each grade level for device refresh purposes. Deliveries will be based on this survey.

When will my school receive these devices?

A school will receive replacements for expiring devices by the end of the school year. ITS will monitor your school's inventory data to ensure your school has enough devices throughout the school year.

Are there any actions for my school to receive devices?

In order for your school to receive the devices, your designated Instructional Device Manager (IDM) should confirm that the data in Remedy reflects the current status of the devices at your site. For example, ensure that every student has a device checked out in Remedy.