

## **MODERNIZATION PROJECT**



## WHAT DOES THIS MEAN FOR STUDENTS AND THEIR FAMILIES?

There are no current impacts to existing services and processes. We are working to implement changes to better support our families and enhancing your student's transportation experience. Please look forward to upcoming project updates.

# FREQUENTLY ASKED QUESTIONS

#### WHAT IS CHANGING?

In alignment with LAUSD's efforts to modernize and digitize systems and processes, the Transportation Services Branch is launching a modernization project to improve efficiency and bring more visibility to operations.

#### **Key Goals:**

- Enhanced Student Safety and Security
- Improved User Experience
- Enhanced Communication and Transparency
- Increased On-Time Performance
- Improved Efficiency and Reportability

### WHAT'S NEXT?

As we work internally to upgrade our applications, there will be no impact to your student's transportation services.

One new feature coming as part of the project is the installation of cameras on our buses to ensure safety of students and drivers. The camera installation will begin in October 2025, and updates will be provided when the cameras are activated.

We will continue to enhance our services to better serve our students, families, and schools.

